

James McDonald

Résumé of James A. McDonald

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Experienced Systems Engineer.

Please note: I am not currently seeking a position

Training, Certifications & Education

- June 2009 **Advanced First Aid, Vital Resus.**
- March 2005 **Fire Warden Training.**
- Mar 08, 2002 **Microsoft Certified Systems Engineer, Microsoft, Windows 2000.**
MCSE
- Feb 22, 2002 **Citrix Certified Administrator, Citrix.**
Metaframe XP
- Sept 17, 2001 **MCP - Systems Management Server 2.0, Microsoft.**
- Jul 3, 2001 **The New Supervisor, Australian Institute of Management.**
- Oct 12, 2000 **Cisco Certified Network Associate, Cisco.**
(CCNA lapsed)
- Sept 15 2000 **Upgrading Support Skills from Windows NT 4 to Windows 2000.**
- Jul 31, 2000 **MCP - Microsoft® Exchange Server 5.5, Microsoft.**
- Aug 24, 1999 **Microsoft Certified Systems Engineer, Microsoft, NT4.**
MCSE
- Mar 30, 1999 **IT Trainer Development Program and Video assessment, Key Training, NT4.**
(London, United Kingdom)
- Dec 1996 **Supervision Training, David Forman.**
- Jan 5, 1996 **Restricted Electrical Disconnect / Reconnect, TAFE.**
- Jan 15, 1993 **Fitting & Machining Trade Course, TAFE.**
- 1989 **Essential First Aid Course, Red Cross.**
- 1988 **School Certificate, Moss Vale High School.**

Experience

- Mar 2004 – Present **Systems Engineer, Atlantic Pacific Foods, Maitland.**
Providing total support for all Information & Communication Technology Services
- 30 Jun 2002 – Mar 2004 **Systems Engineer, Mincom Managed Services, Singleton.**
On-site support based at Coal and Allied's Hunter Valley mine sites (a subsidiary of Riotinto).
Provided 1st to 3rd line support of Windows 2000 Terminal Server and Win2k/XP Professional environment

- 22 Dec 2001 – **Property Maintenance**, *Alex & Elaine McDonald*, Fitzroy Falls.
 30 June 2002 Looking after family farm while father had quadruple bypass surgery. Installed new water tanks, water pumps, painting etc
- Dec 6 1999 – 21 **Systems Engineer**, *JDS Uniphase*, North Ryde.
 Dec 2001 Starting as 1st line Desktop Support, promoted to Desktop Support Team Leader
- Mar 1 1999 – **Training Consultant**, *Key Training Solutions*, London, United Kingdom.
 Jun 29 1999 Microsoft Office Applications Trainer
- 1989 – Feb 1999 **Fitter & Machinist**, *Multiple Employers*, Australia.
 Completed trade and worked in various industries as a Fitter & Machinist

Technical Summary

Operating Systems	Windows 2003 Server R2 and earlier Red Hat 9-EL3, CentOS 4-5.x, Ubuntu 7-9.x etc.	Development Languages	VB Script Kix Logon Scripting Lotus Script Visual Basic for Applications Javascript Windows & Bash shell scripting PHP, Perl, XSLT, XML
Hardware / Network	Dell PowerEdge Servers - SAN environment Dell Powervault Storage Solutions Compaq 1600 and ML370 servers HP JetDirect Printer Servers Cisco Hubs / Switches / Routers / Firewalls Dell Latitude, Optiplex and Dimension range of Laptop and Desktop PC's Compaq EN Deskpro Actatek Biometric Time and Attendance Clocks	Enterprise Resource Planning & Financial	QAD MFG/Pro eB2 SP9 MicroPay TNA Time and Attendance Software Hyperion Impact Encore v4 Oracle ERP (Java front end) Hyperion Enterprise MYOB Enterprise Nexus Financials Mincom Ellipse Formtrap document formatting, routing and delivery solution Cognos 8.3 QAD Business Intelligence
Web Servers	Apache 1.x–2.x Tomcat (QAD MFG/Pro Environment) IIS 4.0–6.0 Installation and configuration	SCADA Systems and Scientific	Delogpro (PLC monitoring software) Citect Yokogawa—FastTools Labview 6.02
Terminal Services	Citrix Metaframe 1.8/XP Microsoft Remote Desktop Citrix ICA (Client) Desktop & Embedded Clients	Office & PIM Applications	Microsoft Office Professional 97–2007 StarOffice 5.0–OpenOffice 3.x Lotus Notes 4.66 & R5 (Development and Support)

Systems Management and Monitoring	Systems Management Server 2 WinInstall 6.0 Nagios (Network monitoring software) Linux IPTables Firewalls SNMP query and scripting	Database Servers	SQL 7.0/2000–2005 installation / maintenance MSDE & Server MySQL Progress
Remote Access / VPN Technologies	IPass Connect Telstra Dial-IP Shiva Access Manager Telstra GoRemote Configuration of Microsoft VPN SecureRemote Client OpenVPN, Poptop, IPSec	Digital Phone Programming Systems	Nortel MAT 6.x phone programming Alcatel OminPCX NEC Xen IPK
Electronic Data Interchange	Fedex Ship & Powership National Australia Online Banking ANZ Online EDI Data Integrator 4 & 5 EANnet, GS1net	Helpdesk Software	Remedy Action Request System
Specialised Mining Software	XPAC (Mine Planning Software) Minex 5	Maintenance Software	MP2—SQL/IIS Based Maintenance Planning AMPRO
Email Servers	Lotus Domino Server 4.67 & R5.0 Microsoft Exchange 5.5–2003 Open Source—Qmail, Postfix, Sendmail, Dovecot, Courier-imap, Squirrel-mail)	Computer Aided Drafting	AutoCAD 2000 LT AutoCAD Mechanical Desktop R5 Pro Engineer QCAD
Virtualization	VMWare Workstation, Server & ESXi	Miscellaneous	Grain Trader 99 (Contracts management software) Bridgeware (Paradox based Weigh-bridge logging/reporting software) Formtrap—Forms Server

For References Please Contact

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